

Privacy Policy Last updated: 01 September 2025

## 1. Introduction

EUROPOS ("we", "us", "our") are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal data when you use our website [www.europos.co.rs](http://www.europos.co.rs) (the "Website").

## 2. What data do we collect?

- Information you voluntarily provide via contact forms, newsletter sign-ups, or other forms (e.g., name, surname, email address, organization)
- Technical data we automatically collect (e.g., IP address, browser type, device information, date and time of access)
- Cookies – small text files our website uses to enhance the user experience and collect analytics

## 3. How do we use your data?

- To respond to your inquiries and requests
- To send you informational or promotional materials (if you subscribed)
- To analyze website usage and improve functionality
- To comply with legal obligations

## 4. Who do we share your data with?

Your data will not be sold or shared with third parties, except:

- If required by legal obligations
- With trusted partners who provide services on our behalf (e.g., hosting, email services), under strict confidentiality agreements

## 5. Your rights

You have the right to:

- Access your personal data
- Request correction or deletion of your data
- Request restriction of processing
- Object to data processing
- Data portability
- Withdraw your consent at any time (when processing is based on consent)

## 6. Cookies

Our website uses cookies to improve user experience and collect anonymous statistics. You can configure your browser to reject cookies or notify you when cookies are used, but this may affect the website's functionality.

## 7. Security

We take appropriate technical and organizational measures to protect your data from unauthorized access, alteration, or destruction.

## 8. Data retention

We retain your data for as long as necessary to fulfill the purposes for which it was collected or as required by law.

## 9. Contact

If you have any questions about your data or this Privacy Policy, please contact us at:  
[office@europos.co.rs](mailto:office@europos.co.rs)

## 10. Changes to the Privacy Policy

EUROPOS reserve the right to update this Privacy Policy. All changes will be posted on this page with the updated date.